

**[IMPORTANT]**

**TEMPORARY CHANGE : CONSULAR SERVICES by APPOINTMENT ONLY**

**EFFECTIVE FROM MONDAY, 30th MARCH 2020**

Due to the spread of Novel Coronavirus(COVID-19) in Nigeria, we have decided to temporarily change consular services to be available by appointment only starting from **Monday, 30th March 2020** until further notice. This change is to continue the provision of essential consular services while paying the maximum attention to the prevention of infection among visitors.

Before visiting the Embassy, please contact our consular section (see point **2.** below) by e-mail or phone and describe about your application.

**1. Need to make an appointment**

- (1) We have decided to temporarily change our consular services to be available by appointment only starting from **Monday, 30th March 2020** until further notice. As President Buhari strongly advised to stay home and to avoid non-essential outings, if it is not an urgent matter, please visit us later once this emergency situation has settled down.
- (2) All visitors will need to pass through thermal screening. If the thermal screening shows high temperature (37.5 degree Celsius or more), the visitor cannot enter the Embassy.
- (3) After passing through the thermal screening, the visitor should rub the alcohol- based sanitizer on his/her hands before entering the Embassy.
- (4) We ask for your kind understanding that our security and consular officers are encouraged to wear masks and gloves to prevent infection.

## **2. How to make a reservation**

Please contact our consular section through the following E-mail or Telephone :  
as follows.

**E-mail:** [visanigeria@la.mofa.go.jp](mailto:visanigeria@la.mofa.go.jp)

**Telephone:** **(+234)-(0)90-6000-9019** or **(+234)-(0)90-6000-9099**

According to the details of your application, we will arrange your appointment schedule.  
We will not accept any visitor without appointment.

[Depending on the details of the application, the consultation with a consular officer  
might be conducted using "chat" or "videophone" etc., avoiding in-person contact.]

## **3. Details of our temporary services**

### **(1) Consular service for Japanese nationals**

Applications for passport (including travel document for return to Japan), certification, family registration (described as KOSEKI), overseas voting, and notification of residence (described as ZAIRYUU-TODOKE) are acceptable. Please understand that the processing time may take longer than usual. If it is not an urgent matter, please apply later once this emergency situation has settled down.

Regarding assistance for Japanese nationals, please call or send e-mail to our consular section.

## (2) VISA

Only applications for emergency cases or applications based on humanitarian considerations are accepted.

Particularly, we basically do not accept any application which includes travel during the international flights suspension period until 24<sup>th</sup> April 2020, 00:00am.

After your application is accepted, you are advised to wait for phone call from our consular section. Please keep in mind that the current processing time could be longer than the standard processing time.

Consular Section

Embassy of Japan in Nigeria

E-mail: [visanigeria@la.mofa.go.jp](mailto:visanigeria@la.mofa.go.jp)

Telephone: (+234)-(0)-90-6000-9019 or (+234)-(0)90-6000-9099

Website: [https://www.ng.emb-japan.go.jp/itprtop\\_en/index.html](https://www.ng.emb-japan.go.jp/itprtop_en/index.html)

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